

# Isabella

## WALL-FACED TOILET SUITES

### K019



Rimless

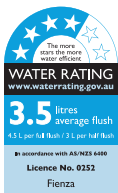


Soft Close

Standard Seat **K019-PS**

Slim Seat **K019-PS-2**

- Rimless hygienic flush
- Gloss white finish
- Concealed pan for easy cleaning
- UF quick release soft close seat
- Can be installed as P-Trap or S-Trap
- Stainless steel seat hinges
- Floor mounting screws included
- **WELS 4 Star rated, 4.5L/3L (3.5L average flush) when used with R&T cistern**



#### CHECK GOODS THOROUGHLY BEFORE INSTALLATION

Installation of received goods that are damaged, warped or faulty will void warranty. Ensure all items meet your plumbing requirements.



Standard Seat



Slim Seat

All installations should be carried out by a qualified tradesman in compliance with the National Plumbing & Drainage Code and any State or Local Authority Regulations, in accordance with AS/NZS 3500 series of standards and AS/NZS 6400. All measurements are in millimetres and are subject to change without notice. For ceramic products, please allow +/- 10 mm tolerance for manufacturing variance. Please refer to [fienza.com.au](http://fienza.com.au) for the latest product specification.

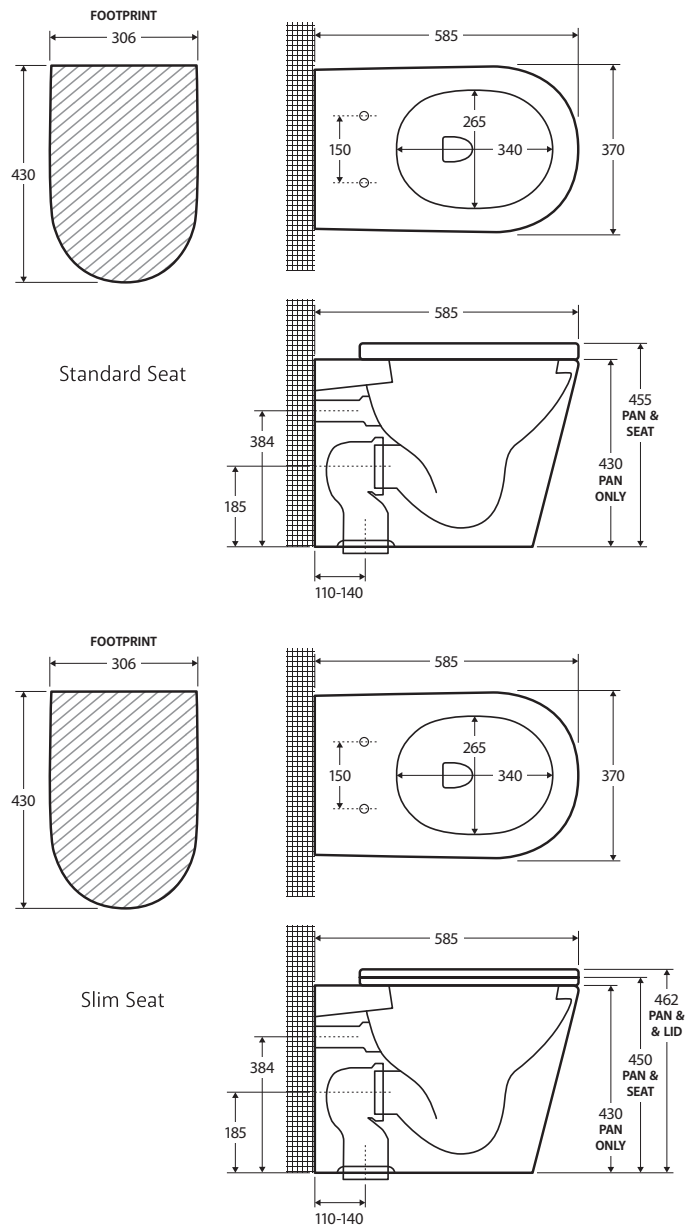
## Installation Notes

Please consult the installation guide supplied with your chosen in-wall cistern to install this toilet suite.

The technical drawings opposite provide relevant dimensions for installation.

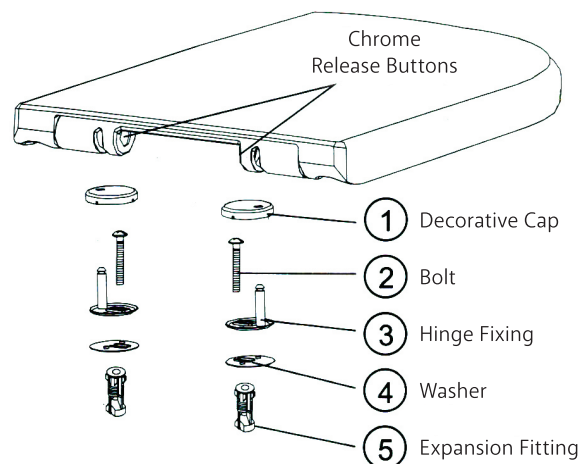
### IMPORTANT:

When marking inlet positions, please note that dimensions provided are from finished floor and wall levels (e.g. finished tile surfaces).



## Standard Seat Installation

1. Open the box and check all the components.
2. Insert the expansion fittings (5) into the seat bolt holes in the pan.
3. Assemble washers (4), hinge fixings (3) and bolts (2) as shown in the diagram. Leave loosely attached.
4. Align the hinge housing of the seat with the hinge fixings and adjust the seat to desired position.
5. Remove the seat by depressing the chrome release buttons and lifting upwards.
6. Tighten the bolts with a Phillips head screwdriver ensuring that the expansion fittings are secure. Put the decorative cap in position then attach the seat on the hinges.



All installations should be carried out by a qualified tradesman in compliance with the National Plumbing & Drainage Code and any State or Local Authority Regulations, in accordance with AS/NZS 3500 series of standards and AS/NZS 6400. All measurements are in millimetres and are subject to change without notice. For ceramic products, please allow +/- 10 mm tolerance for manufacturing variance. Please refer to [fienza.com.au](http://fienza.com.au) for the latest product specification.

## Slim Seat Installation

1. Insert the hinge set into the holes on the pan.



2. Line up the fixings to the slots on the seat and click seat into place.



3. Adjust the position of the seat to suit the pan.



4. Push the quick release button and lift the seat straight up to remove.



5. Tighten the screws.



6. Fix the hinge covers over the hinges.



7. Replace the seat.



All installations should be carried out by a qualified tradesman in compliance with the National Plumbing & Drainage Code and any State or Local Authority Regulations, in accordance with AS/NZS 3500 series of standards and AS/NZS 6400. All measurements are in millimetres and are subject to change without notice. For ceramic products, please allow +/- 10 mm tolerance for manufacturing variance. Please refer to [fienza.com.au](http://fienza.com.au) for the latest product specification.

## Warranties

At Fienza we pride ourselves on supplying products of a high standard. Our warranty periods are extremely competitive and practically designed to give the end user peace of mind.

### Warranties for Domestic Use

The extended warranties below apply to domestic uses and applications of Fienza® products, such as private dwellings and retirement villages.

Toilet Suites	1-year labour for product fault. Parts subject to wear and tear, i.e. seals and rubbers, are not covered by warranty
Ceramic	5 years replacement parts or product
Seat & Hinges	1-year replacement parts or product

### Warranties for Commercial Use

The extended warranties below apply to commercial uses and applications of Fienza® products, including, but not limited to: commercial food premises such as restaurants; commercial accommodation such as hotels; hospitals and healthcare facilities; public amenities; and industrial, laboratory and manufacturing facilities.

Toilet Suites	1-year labour for product fault. Parts subject to wear and tear, i.e. seals and rubbers, are not covered by warranty
Ceramic	3 years replacement parts or product
Seat & Hinges	1-year replacement parts or product

### Warranty Conditions

- Installation has been carried out by a licensed plumber in accordance with the plumbing code of Australia.
- All maintenance and adjustments to the product after the installation have been carried out by a licensed plumber.
- No additives have been introduced into the cistern tank.
- Only mild household detergents and soft (non-abrasive) cloth has been used to clean the product.
- All goods of substandard quality manufacture (excluding imperfections permitted within AS1976 - Vitreous China used in Sanitary Applications) will be credited or replaced by Fienza when advised within the warranty period, subject to prior inspection and agreement.
- Proof of purchase is required for warranty claims.

### Warranty Limitations

To the extent permitted under the Trade Practices Act and other relevant legislation, Fienza's liability is limited to:

- The cost of replacing the goods, or
- The cost of obtaining equivalent goods, or
- The cost of having the goods repaired
- Fienza is not responsible for any lack of operation or performance of goods (or any loss or damage) where goods are used or adapted for use with other goods not supplied by Fienza.
- It is the responsibility of the customer and installer before installation to ensure that all components are correct and free of obvious visible faults.
- Fienza is not responsible for the labour and rectification costs incurred in the above circumstance.

### Conditions for On-Site Warranty Service Calls

Fienza will charge a service fee for each visit to an installation by its technician where it is determined that the fault is due to poorly executed or unlicensed installation work or where the product is not a genuine Fienza product or where the product is outside the warranty period. This may be paid in advance by credit card over the phone to a Fienza technician attending the site and will be refunded if the Fienza product is found to be at fault.

## Cleaning & Care

- The toilet seat may be removed for cleaning - depress the chrome hinge release buttons and lift up.
- Clean only with a soft cloth or sponge using warm water and mild soap or detergent. Do not use any abrasive cleaning materials.
- Do not use any solvents or corrosive liquids.
- Note that use of clip-on deodorisers will affect flushing performance on rimless suites.

For warranty support, please contact Fienza

fienza®

2 Bailey Court, Brendale QLD 4500

PO Box 5381, Brendale QLD 4500

P 07 3490 6700 F 07 3490 6719

E [help@fienza.com.au](mailto:help@fienza.com.au) ABN 76 136 411 311

All installations should be carried out by a qualified tradesman in compliance with the National Plumbing & Drainage Code and any State or Local Authority Regulations, in accordance with AS/NZS 3500 series of standards and AS/NZS 6400. All measurements are in millimetres and are subject to change without notice. For ceramic products, please allow +/- 10 mm tolerance for manufacturing variance. Please refer to [fienza.com.au](http://fienza.com.au) for the latest product specification.