Concrete

BENCHTOPS, BASINS & BATHS

Embracing natural materials, each concrete product has a unique visual appeal with variations in colour, texture, and small surface details like pinholes or bubbles. These differences are a normal part of the material and don't affect how durable or functional the product is. Each piece is unique and will blend with your bathroom to create a rich, authentic space.

Our concrete products are coated with a food grade nano coating, which is also known as ceramic coating. It is the process of applying a surface layer that repels dry particles, water, oil, and dirt. Nano coating can make a surface scratch resistant, improve hardness, or make it resistant to bacteria. While these materials and coatings are designed for optimal protection, to ensure that your concrete product maintains its appearance in the years to come, we suggest following the cleaning and care guidelines below.

CHECK GOODS THOROUGHLY BEFORE INSTALLATION

Check goods thoroughly for any damage or faults upon receipt. Installation of received goods that are damaged, warped or faulty will void warranty. This product must be stored away from moisture and direct sunlight on a horizontal flat surface.

PLEASE LEAVE THIS GUIDE WITH THE END USER

INSTALLATION CONSIDERATIONS

Avoid Direct Sunlight

Protect your products by keeping them away from harsh sunlight, which may cause damages like discolouration and cracks. If this is not possible, reduce the amount of light by using window shades, drapes or blinds.

Not Suitable for Outdoor Use

Our concrete products are best for indoor installation as harsh outdoor lighting may cause damages that will void your warranty.

Thermal Shock

Sudden changes in temperature can stress the material. Use a trivet or heat-resistant pad for hot items.

CLEANING & CARE

Impact & Chipping

Concrete is tough, but heavy impacts can cause it to chip or crack, especially on corners and edges. Be careful when handling and using the product.

Scratches

The sealed surface is not scratch-proof. Avoid dragging sharp or rough objects across it.

Excessive Pressure

Don't stand, sit, or place heavy objects on the product unless it's designed for that purpose

Avoid using harsh products

Such products include bleach, acetone, and nail polish remover. If exposure occurs, rise immediately with water. Avoid abrasive scour pads as well to prevent scratching the product and breaking down the sealer.

Do not leave moist or wet products on surface

If markings occur, wipe up water spills immediately.

Use a gentle cloth and solution for cleaning

A soft microfibre or cotton cloth with a mild non-abrasive cleanser will help keep your basin spotless.

Polish with wax

To maintain your concrete product's sleek appearance, polish the surface with wax every six months. Use nontoxic natural beeswax polish such as Gilly's Liquid Beeswax.